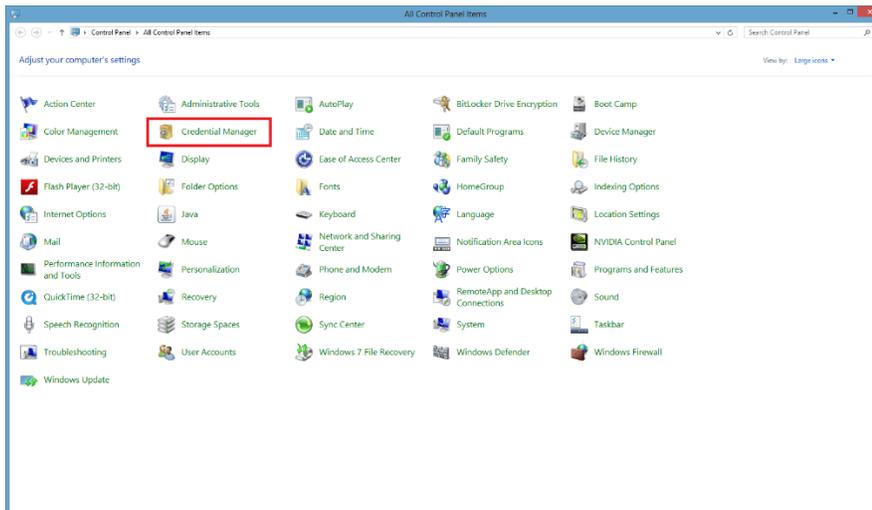


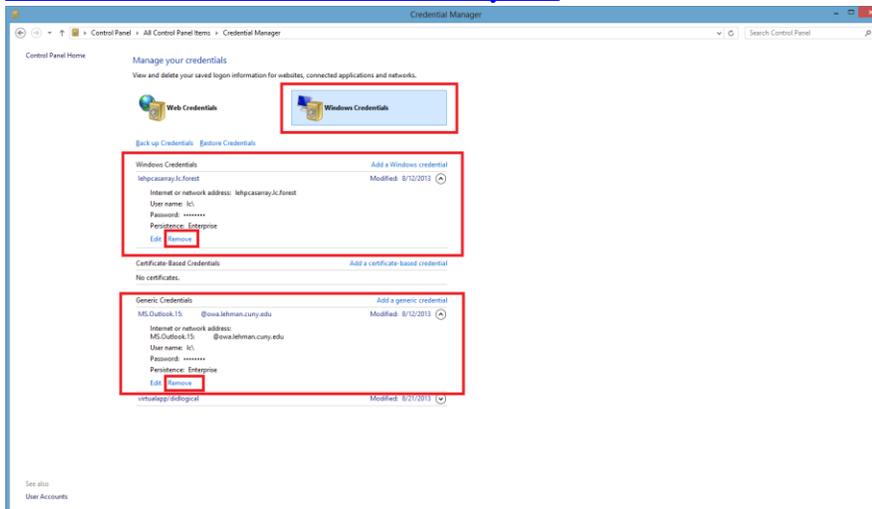


## Removing Saved Outlook Password from Windows

1. Go to “Control Panel” and open “Credential Manager”.



2. Click on “Windows Credentials” and remove windows credential “lehpcasarray.lc.forest” and remove [MS.Outlook.xxxxx@owa.lehman.cuny.edu](mailto:MS.Outlook.xxxxx@owa.lehman.cuny.edu) under Generic Credentials.



3. Open Outlook and try log in again.

Please contact the IT Center Help Desk (Carman Hall 108 or (718) 960-111 or [help.desk@Lehman.cuny.edu](mailto:help.desk@Lehman.cuny.edu) if further assistance is needed.

