

## IT Maintenance: Fri., June. 24th through Sun., June 26<sup>th</sup>

Maintenance Window	System	Business Impact
Friday, June 24 <sup>th</sup> 6pm – 10pm	Lehman Connect Environment	Systems will not be available during the first <b>two</b> hours of this period. Thereafter, users will experience intermittent service interruptions during reboot. Access to eForms such as ePAF, eCSF, eRMR, iDeclare, etc. is still available via Lehman 360.
Saturday, June 25 <sup>th</sup> 8am – 1pm	VMWare Computing Environment hardware replacement	The servers supporting all Lehman local systems will be <b>unavailable</b> during this period. These systems are: Lehman 360 and all applications accessed through L360, (eForms, i.e., ePAF, eCSF, eRMR, iDeclare, etc.), Business Intelligence, Password Manager, and Events Calendar, Liquid Files, ID Production system, Campus Access System.
Saturday, June 25 <sup>th</sup> 2pm – 6pm	Virtual Desktop Infrastructure (VDI) Environment hardware replacement	While the servers supporting the VDIs in classrooms, the Open Center, or the Library will be <b>unavailable</b> during this period, there will not be a business impact because there are no classes scheduled during this time and both the Library and the Open Center are closed.
Between Saturday, June 25 <sup>th</sup> at 7pm – Sunday, June 26 <sup>th</sup> at 7pm	CUNYfirst Monthly Maintenance	CUNY CIS has scheduled CUNYfirst monthly maintenance for the weekend of June 25 <sup>th</sup> & 26 <sup>th</sup> . CUNYfirst will be unavailable for up to 24 hours.
Sunday, June 26 <sup>th</sup> 7am – 12 pm	Listsers, Snap Survey, Rstudio, Jupiter, NSS file system, Lime Survey, TrackIT, SETL, Telephone Directory, Sonia servers and WordPress	Intermittent service interruptions during reboot. <b>Note:</b> During this period, users should not send emails to the Listsers.
Sunday, June 26 <sup>th</sup> 4pm – 8 pm	Lehman 360 and all applications accessed through L360, (eForms, i.e., ePAF, eCSF, eRMR, iDeclare, etc.), Business Intelligence, Password Manager, and Events Calendar, Liquid Files, ID Production system	Systems will not be available during the <b>first</b> hour of this period. Thereafter, users will experience intermittent service interruptions during reboot.

	Lehman Mobile App	Login to the app will have intermittent service interruptions during reboots.
	Lehman Website, including Terminal Four CMS	<b>8 pm</b> -- Downtime for 5 minutes during reboot.
<b>Sunday, June 26th 6pm – 10 pm</b>	TutorTrack, Financial Edge/RaiserEdge, Titanium for Student Disability Services and Counseling Center, B&G Work Orders, QuickBooks for Business Office and PAC, Shuster File System, Campus Facility File System, Pharos printing, BBTS, COTC servers.	Systems will not be available during the first hour of this period. Thereafter, users will experience intermittent service interruptions during reboot.
<b>Sunday, June 26th 10pm – 11pm</b>	RightFax	System will not be available during this period.

Thank you for your cooperation.

**Information Technology Division**