

Between Saturday, September 25th and Sunday, September 26th, the Information Technology Division will be performing critical software updates on the college systems listed below. CUNY Central maintenance windows are also noted below:

Maintenance Window	System	Business Impact
Friday, Sept 24th 6pm – 10 pm	Lehman Connect Environment	Systems will not be available during the first two hours of this period. Thereafter, users will experience intermittent service interruptions during reboot. Access to eForms such as ePAF, eCSF, eRMR, iDeclare, etc. is still available via Lehman 360.
Saturday, Sept 25 th 10pm – 11pm	RightFax	System will not be available during this period.
Between Saturday, Sept 25th at 6am – 6:30am	Blackboard, DegreeWorks, FACTS, CUNYsmart and the Virtual Bookstore.	CUNY is upgrading its data center virtual infrastructure. There is intermittent service disruption anticipated during this maintenance window.
Between Saturday, Sept 25th at 7pm – Sunday, Sept 26th at 7pm	CUNYfirst Monthly Maintenance	The CUNYfirst hosting service provider has scheduled maintenance for the weekend of September 25 & 26. CUNYfirst will be unavailable for up to 24 hours.
Sunday, Sept 26th 7am – 10 am	Listservs, Snap Survey, Rstudio, Jupiter, NSS file system, Lime Survey, TrackIT, SETL, and WordPress	Intermittent service interruptions during reboot. Note: During this period, users should not send emails to the Listservs.
Sunday, Sept 26th 6pm – 10pm	Lehman 360 and all applications accessed through L360, (eForms, i.e., ePAF, eCSF, eRMR, iDeclare, etc.), Business Intelligence, Password Manager, and Events Calendar,	Systems will not be available during the first hour of this period. Thereafter, users will experience intermittent service interruptions during reboot.
	Lehman Mobile App	Login to the app will have intermittent service interruptions during reboots.
	Lehman Website, including Terminal Four CMS	10 pm -- Downtime for 5 minutes during reboot.
	TutorTrack, Financial Edge/RaiserEdge, Titanium for Student Disability Services and Counseling Center, B&G Work Orders, QuickBooks for Business	Systems will not be available during the first hour of this period. Thereafter, users will experience intermittent service interruptions during reboot.

	Office and PAC, Shuster File System, Campus Facility File System	
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*Central Office applications that will be intermittently unavailable on Saturday, Sept 25th, from 7:00 PM until 7:00 PM on Sunday, Sept 26th:

Active Directory, Admissions Report, Archibus, Blackboard-Reporting, Business Object, Campus Search Tool and Financial Aid Estimator, CUNY Admissions Tool (CAT), CheckBox, CO HR Website, CO Phone Directory, Compass Internet Application, Credentials, CUNY First project, Data Warehouse report, Dedicated Sick Bank, Degree Works report, Digital Signage, Domain Controllers, Energy Information, System (EIS), Enterprise Reporting, Environment Monitoring server, File and Print services, FileNet, FinLive, FPCM, HP LoadRunner, ILM, Interactive Voice Response (IVR), KMS Server for CO Lan, LanDesk Management, Launchpad, Listserv, Load Runner, Maestro, McAfee EPO, Middleware Web Service, MyInfo, NOVI Survey, OCS, Policies & Compliance server, Print servers, Rational AppBuilder, RDHS Servers, PeopleSoft Server, Report Executive, Retina, Room Wizard, RightFax, Scholarship application, SevOne, Secure Logix, SolarMap, Solarwinds Monitoring, SQL, Study Abroad, SharePoint, Systems Wiki, Terminal Servers, Track-It, Travel Registry, Time Matters, TIPPS, University Relations, Varonis, Virtual Bookstore.

Thank you for your cooperation.

Information Technology Division