

Lehman College Senate  
Library, Technology, and Telecommunications Committee  
March 5, 2014

1. New Help Desk Self-Service Portal:  
You can now submit a Help Desk request online, check the status of a previously submitted request, and search a knowledgebase for solutions to common desktop issues. Login to Lehman Connect – in the *My Lehman Connect* tab; you'll see an icon for submitting an *IT Service Request*.
2. I would like to invite you to attend Library's April 9th Quantitative Reasoning event: "Painting by Numbers: Quantitative Reasoning in the Library" from 12:30 - 2:00 PM Library Concourse – Lab B27C.
3. Joseph Middleton's Retirement Lunch will be on March 6, 2014 from 12.30 to 2.30 pm in Faculty Dining Room.
4. Next meeting will be April 2, 2014 from 11am-12pm in the Library Tree House

Respectfully submitted,

Stefanie Havelka  
Chair