

Senate Library, Technology and Telecommunications Committee
Minutes
March 13, 2007

Attending: Jerry Barnard, Jim Carney, Sandra DeMinco, John Varant Figueroa, David Fletcher, Joseph Middleton, Esther Wilder

1. Update of email system

Discussion

- a. In the near future, additional space will be provided to full-time faculty, staff and students
- b. Commercial email service continues to be discussed with CUNY 57th Street IT

2. Update re Blackboard problems

Discussion

- a. Access and use problems have been identified for users on IE.7 and Vista. IT recommends that neither be used at this time.
- b. Four courses were deleted due to Registrar's office changing course sections and or codes; problem has been remedied.

3. Faculty Technology Survey

Discussion

Faculty and Staff Survey of 2005

- a. Survey was conducted Spring 2005 by Technology Oversight Committee; no action was taken on results because this Committee became inactive and has only recently been reactivated.
- b. Pointed out that at times services are available for faculty, staff and students but these have not been communicated from IT
- c. Only 10% of faculty responded to survey; questions raised about drawing conclusions from this small sample
- d. The Division of Arts and Humanities, and the English Dept. in particular, tend not to submit requests for hardware, software or other services.
- e. Problem to be addressed: how to encourage faculty and staff to respond to future surveys

4. Student Experience Survey

Discussion

Student Experience Survey of 2006

- a. CUNY Student Experience Survey includes technology questions – 28% of 1000 students responded at Lehman; questions raised about drawing conclusions from this small sample
- b. Suggested that a Lehman student survey be based on CUNY survey with the addition

of questions to inform Committee of current student use (e.g., wireless access and usage) and future needs

c. Suggested that survey be delivered electronically and broad announcement for students to respond

5. Print Management System

a. Problems have been identified that are being sorted out.

b. There is currently a printing allotment for students as well as for faculty teaching in the IT center and library.

Respectfully submitted,
Prof. David Fletcher
Secretary