LEHMAN
COLLEGE

Library Technology and Telecommunications Committee Meeting October 11 Minutes

Next Meeting: October 26th @ 11 AM

Location: ZOOM

Attendance: Stephen Castellano, Sherry Deckman, John DeLooper, Michelle Ehrenpreis, Joseph Mohorcich, Edi Ruiz, Kenneth Schlesinger, Jennifer Van Allen: Student Senator
Representatives: Sanjay Ramsunder

Excused: Donna McGregor, Jennifer McCabe

Library

- Library announces Expanded Capacity for Group Study Rooms: up to Four students allowed in Third Floor Study Rooms. Large First Floor Rooms now available. Students working in Groups requested to respect rights of other Students to Quiet Study Space.
- Library invites College community to register for FREE, New, or Replacement New York Public Library Card. Two NYPL Librarians will visit Library with Registration Table on Thursday, October 27th, 2:00 – 4:00 PM. NYPL Card entitles you to FREE Admission to museums and other NYC cultural institutions.
- Library and Sociology announce Reading and Discussion of Christopher Bonastia's *Battle Nearer to Home: Persistence of School Segregation in New York City*, Tuesday, November 1st, 1:00 – 2:00 PM. Registration Details on Library Website

Information Technology

- October is CYBER SECURITY AWARENESS Month. IT reminds the college community to continue to be vigilant and cautious with your email. If you suspect that the email you receive is suspicious, please contact the Lehman Help Desk for assistance. Don't Click! Don't open suspicious attachments!
- Thank you to the Many of you who alert us and forward suspicious emails. Always send the original suspicious email as an attachment. IT uploads this attachment to ProofPoint which helps us prevent additional malicious emails. We also use tools that extract those malicious emails.
- In Collaboration with Student Affairs and CUNY CIS, IT is rolling out a new Cyber security module for students which is accessed via Bb.
- In collaboration with CUNY CIS, IT is working in the implementation Multi-Factor Identification (MFA) for both Student Microsoft 365 and the Faculty and Staff Microsoft 365 environments. MFA is a tool to minimize attacks that attempt to steal log-in credentials and has become a standard in most organizations. MFA adds an extra security

layer to Microsoft Office 365 by requiring a verification code to authorize account access via an app or by text message to your phone. Stay tuned for additional information!

- We continue to make progress in the Classroom Technology Upgrade project. To date, more than 130 classrooms have been completed with state-of-the-art technology, including Hy-Flex capabilities. The Rapid Response Team has been very effective. We have received excellent feedback from faculty. Department CLTs have seen a reduction in the need to assist faculty or troubleshoot. This is a testament to one of the design principles—ease of use! While completing this phase of the project, we are simultaneously working on completing scope of work for the remaining classrooms not included in this phase.
- As you might have heard, CUNY replaced its CRM system with ServiceNow. Phase 2 of this implementation is the ServiceNow local adoption of ServiceNow. Currently, the Lehman IT Team is working with CUNY CIS and other CUNY colleges to adopt ServiceNow which will replace Track-IT. Stay tuned for additional information!

Blackboard

- As we mentioned earlier, October is CYBER SECURITY AWARENESS month. Very soon, we will be releasing a Cyber Security Course for Lehman Students. We are just completing the final revisions for the course now. While the Cyber Security Course is not Mandatory, we strongly suggest that you complete the course as it will provide you with very specific details on how to protect yourself from online predators.
- Spring 2023 courses will be appearing on faculty Bb Homepages mid-Nivember – give or take a few days- I am currently making some final adjustments on our Lehman course template before sending to Bb.
- **The 2023 Bronx Ed Tech Showcase** is scheduled for Friday, May 5th. This virtual event is open to the CUNY Community. The Showcase is a collaborative event between the three Bronx CUNY Colleges. The 2023 showcase marks the 10th Anniversary of the Showcase. More details will be forthcoming.
- CUNY and D2L are working on the preliminary contract -policies and procedures for the switch from Bb to D2L. CUNY is working on the STATEMENT OF WORK for the vendor. Concerns on Moving course content from Bb to D2L has been shared with CUNY Administration.

Online Education

- The Office of Online Education has served a total of 1,872 online students.