LEHMAN
COLLEGE

Library Technology and Telecommunications Committee Meeting Minutes

Meeting Date: November 30, 2022

Next Meeting: TBA

Location: ZOOM

Attendance: Stephen Castellano, Sherry Deckman, Dermot Foley, Joseph Mohorcich, Edi Ruiz, Kenneth Schlesinger, Jennifer Van Allen

Student Senator: Foulemata Camara

Excused: Donna McGregor and Jennifer McCabe

Library

- Research Support for Final Exams is available in-person and virtually. Assistance is available Monday-Thursday: from 8:00 AM to 8:00 PM, Friday: 9:00 AM-5:00 PM and Weekends: 11:00 AM – 6:00 PM
- Library encourages students to use the 24/7 Chat Service. Chat is Staffed by CUNY Librarians and global librarians. Lehman library faculty are available at the same hours as the Reference Desk. Schedule and appointment with a Lehman Librarian by completing the Request a Research Consultation Form. Librarians will meet with you in person or on ZOOM
- Library is pleased to announce that the Bloomberg Lab – Room 226A – is open for independent Bloomberg related study. The lab is equipped with 16-Bloomberg Terminals for registered members of the Lehman Community. Lab is available Monday-Thursday and Saturdays from 11-2 and 3-6. No reservations are needed but there is a two-hour limit during busy periods.

Information Technology

- The CUNY IT Conference was held at John Jay College this past Thursday and Friday. Lehman College was well represented at the IT Conference with several presentations to participants.
- The upgrade of classrooms with Hy-Flex Technology is in the final stages. The Vendor is performing the final adjustments to the technology installed in the classrooms. A total of 170 classrooms have the new technology available. Technical support is always available with our Rapid Response Team. The Response Time is standing by to respond to technical issues in the classrooms.

- The Service Now Customer Incident Reporting System is in Phase 2 of Testing and will be deployed to the college community shortly. The Service Now Reporting System will be new method of reporting technical requests and incidents. Service Now will provide IT with a more efficient way to serve the college community.
- Lastly, on Monday, December 5th Ediltrudys (Edi) Ruiz sent an email requesting your assistance with a survey to inform Training Needs. The subject is: Digital Workplace Program: MS 365 Training Needs Survey
- The notice for Tech Fee Proposals will be coming out soon. Please keep an eye on your email for the announcement.

Blackboard

- The Blackboard Cybersecurity Awareness Course is open and ready for the student participation. Students will find the course on you Bb Home Page under MY ORGANIZATIONS. Simply click on the link and the course will open up for you. The program will take approximately 30-minutes to complete. We suggest that you complete the program and learn more about being safe online.
- There is a new look to the STUDENT SPARC Program. There are 5-modules to complete and a short quiz to complete at the end of Module 5. If you have any issues with the Cybersecurity Awareness Course or SPARC, please feel free to contact me for assistance.
- Winter/Spring 2023 courses were created in mid-November and faculty should have access to winter/spring courses.
- Blackboard ALLY – the platform to assist instructors in creating accessible courses for all – will become available at the end of December. Faculty Training will be offered during the winter and spring semester.
- The Bronx Ed Tech Showcase is will be held on Friday, May 5th 2023. The Showcase will be celebrating its 10th Year. The Showcase is a collaborative event between the three Bronx CUNY colleges and is open to the CUNY Community. Please look for a SAVE THE DATE ANNOUNCEMENT in the coming weeks.

Online Education

- Online Education will be offering their Preparation for Teaching Online course beginning in January. Please reach out to the Office of Online Education for more information and to register for the program.