Division of Student Affairs
Spring 2005 Teleconference Series

Members of the Lehman College community are invited to attend a series of live teleconferences via satellite with nationally recognized scholars and practitioners addressing current issues facing Higher Education. Participating faculty and staff may pose questions during this interactive broadcast. Each session will be broadcast in Carman Hall Room C14; seating is limited and can be reserved through the Office of Student Affairs-(718)960-8242.

❖ FACILITATING TRANSFER STUDENT SUCCESS: Creating Effective Partnerships
Thursday, March 3, 2005 1:00pm-3:00pm
Panelists: Frankie Santos Laanan - Assistant Professor of Higher Education, Iowa State University
Mark Allen Poisel - Interim Associate Vice President for Academic Development and Retention, University of Central Florida
Diane Savoca - Coordinator of Student Transition, St. Louis Community College at Florissant Valley

This teleconference explores the challenges of the transfer experience for students and institutions. Join this expert panel as they untangle the transfer process and offer strategies designed to assist students and institutions in overcoming transfer shock.
Co-Sponsored by: Academic Standards and Evaluations, Admissions, and the Office of Transfer, Summer, Weekend and Study Abroad Programs

❖ BEST PRACTICES IN ONLINE STUDENT SERVICES
Wednesday, March 9, 2005 1:00pm -3:00pm
Instructor: Landon Pirius- Director of Enrollment Services & the Registrar, Inver Hills Community College

The goal of successfully delivering on-line student services has proven elusive for many institutions. Some colleges, however, have designed and deployed the necessary changes. This teleconference will demonstrate best practices in on-line student services.

❖ FIRST ENCOUNTERS: Creating Purposeful Strategies to Engage New Students
Thursday, April 21, 2005 1:00pm-3:00pm
Panelists: Peter Magolda - Associate Professor, Department of Educational Leadership, Miami University, Ohio
Gail Mellow - President, La Guardia Community College, New York
Richard Mullendore - Professor, College Student Affairs Administration, University of Georgia

Even before students are accepted for enrollment, institutions communicate directly and indirectly their values, culture, and rules of procedure. This teleconference focuses on the formal and informal vehicles of communication such as official letters, summer reading programs, student blogs, convocations and other rituals that convey information to incoming students about academics and student life—from those initial exchanges through the first weeks following matriculation.
Co-sponsored by: Academic Standards and Evaluations, Admissions, and Freshman Year Initiative/English Composition.