



Library Technology and Telecommunications Senate Committee Meeting

Meeting Date: February 1, 2018

Attendance: Ron Bergmann, Stephen Castellano, Sherry Deckman, Raymond Diaz, Anna Luerksen, Edi Ruiz, Kenneth Schlesinger, Olena Zhadko

Student Senator Representatives: No Student Senators Present at Meeting of 02/01/2018

Excused: Vincent Sandella

Library Report:

Governor Cuomo allocated \$4M to CUNY and SUNY for development of Open Textbooks.

Library received \$121,000 from CUNY Office of Library Services for development and completion of twelve OER Courses with multiple Sections. As a result, students will save significant funds on Textbooks.

Library has developed an Online Information Literacy Tutorial for LEH 300 to provide students with necessary skills to perform scholarly research. This Tutorial will be incorporated into Blackboard and piloted with several LEH courses later this semester.

Library announces their first Reading and Discussion for the Spring semester. Professor Scott Calvin will present selected reading from: *Beyond Curie: Four Women in Physics and Their Remarkable Discoveries, 1903-1963*. The program takes place on Tuesday, March 6th at 12:30 in the Library Tree House. Please call college extension 7767 to RSVP

Division of Information Technology:

VP Ron Bergmann and Assistant VP Edi Ruiz presented The 2018/2019 IT Roadmap at our committee meeting last week. The Division of Information Technology proposed many exciting projects as part of the 2018/2019 IT Roadmap. The projects are in partnership across campus departments and are aligned with college priorities:

- Modernizing classroom technologies to provide a more uniform, seamless experience for faculty and students
- Piloting a scheduling tool for students to schedule appointments with college offices on their mobile device. This will be piloted soon with the IT helpdesk.

- Continuing the development of Lehman 360 and the Student Success Dashboard
- Piloting a conversational chatbot to provide information to students more easily.
- Implementing a telephone system upgrade

Some interesting facts about IT services at Lehman from 2017

- There were 12-million visits to the Lehman College website
- 1.2-million sessions on the college wireless network
- Almost 100,000 visits to the IT Open Center
- 1.3-million incoming and outgoing telephone calls were processed

Blackboard Report

- Blackboard Upgrade was completed on December 29th @ 5pm. The Bb Upgrade was successful and there are no changes or additions that members of the user community will notice.
- A Module will be placed on the Home Page with Instructions for Faculty on how to make their course AVAILABLE in Bb.
- A Module will be place on the Home Page for students with specific instructions on what steps to take when students do not see their Bb Courses. Both modules for Students and Faculty will be place on the respective home pages in Bb for the Summer Semester. The modules will be available for approximately 3-weeks at the start of the semester.
- Quick reminder that students need to update their e-mail in Bb to reflect their campus mail. It is very easy to update your e-mail address. On your HOME PAGE look for the TOOLS box and select the UPDATE E-MAIL Link. Simply enter and confirm your address and SUBMIT

Online Education

Respectfully submitted,

Stephen Castellano
Chair, Library Technology and Telecommunications Committee